

Quality Policy

The Company is committed to delivering consistent products, processes and services which ensure the satisfaction of our customers, that are compliant with relevant regulatory and statutory requirements and client defined standards.

We are committed to implementing and maintaining Quality Management Systems that are externally certificated against the requirements of ISO 9001: 2015 and the requirements of the National Highways Sector Schemes; and to ensure that the systems deliver continual improvement. We aim to achieve these objectives by the application of the following key principles:

- Ensuring that we understand the needs of our clients and their contract specifications.
- The provision of quality products, processes, and services.
- Building a culture within the company that is based on continual improvement.
- Further developing the knowledge and skills of our employees to ensure that they can deliver the evolving needs of the business and our clients.

In support of this policy the Directors are committed to delivering quality leadership and ensuring that:

- All employees are aware of their personal responsibility to provide quality, fit for purpose services and products for both internal and external customers.
- We adopt a partnership working approach with employees, contractors, customers, suppliers, and agencies to help us strive for excellent operational performance in an increasingly competitive marketplace.
- Progressive improvements in our quality performance are achieved by the systematic review of our arrangements against defined objective and targets.
- All employees are provided with training to enable them to effectively implement and maintain the quality management system and to assist them to maintain their core skills, knowledge and understanding of the products and services that they deliver.
- Compliance with our quality controls is subjected to planned and random unannounced audits throughout the year.
- The quality policy is brought to the attention of all people under our control and to ensure that it is available to interested parties via the Company website.

Signed:



Andrew Sharp – Managing Director

Date: October 2021